Due to the impact of COVID-19, our Customer Support team is operating at a reduced capacity.
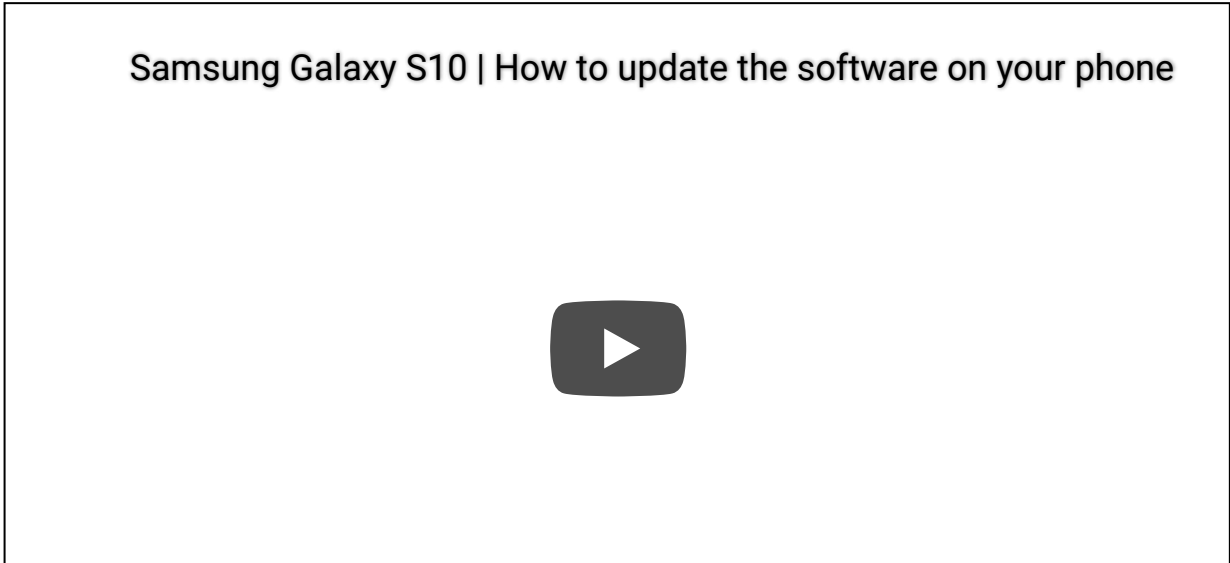
Home / Product Help & Support / Mobile Device

How do I check for Operating System updates on my Samsung Galaxy device?

Samsung Galaxy S10 | How to update the software on your phone

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Operating system updates are released periodically for your device. If you are having difficulty with your device, you should always check for updates as a fix for the problem may have been released.

Software updates fall into two general types: operating system updates and security updates. Please note that the type and version of available updates will depend on your model.

Android code names are named after sweets and treats, with major new versions released annually. You'll often see operating system updates referred to by their name rather than the version number, however on your device the Android version you are using will be displayed as a number rather than a name.

Android code name	Version number
Pie	9.0
Oreo	8.0 - 8.1
Nougat	7.0 - 7.1.2
Marshmallow	6.0 - 6.0.1
Lollipop	5.0 - 5.1.1

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Android code name	Version number
Kit Kat	4.4 - 4.4.4 and 4.4W - 4.4W.2
Jellybean	4.1 - 4.3.1
Ice Cream Sandwich	4.0 - 4.04

Checking for updates

The location of the operating system updates will differ depending on the device you are using and its operating system. Follow the steps that correspond to your current Android version.

Please note: updates may take some time to install and can be large to download. It's recommended to download the update via a Wi-Fi connection to avoid using your mobile data allowance

To make sure that your device is always up-to-date it's reccomended to switch on **Auto update** (Lollipop/KitKat devices) or **Download updates automatically** (Marshmallow devices and above)
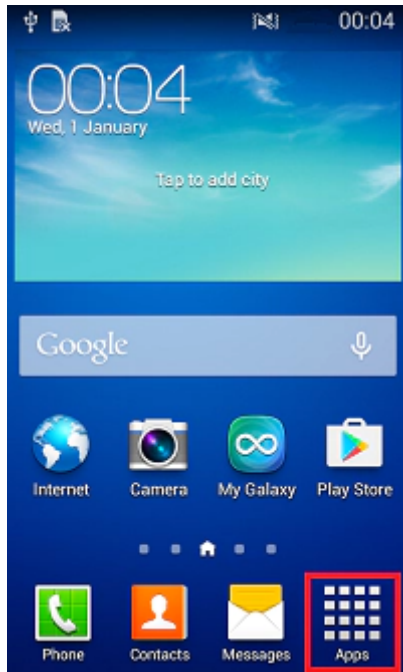
Pie and above operating systems

Nougat and Oreo operating systems

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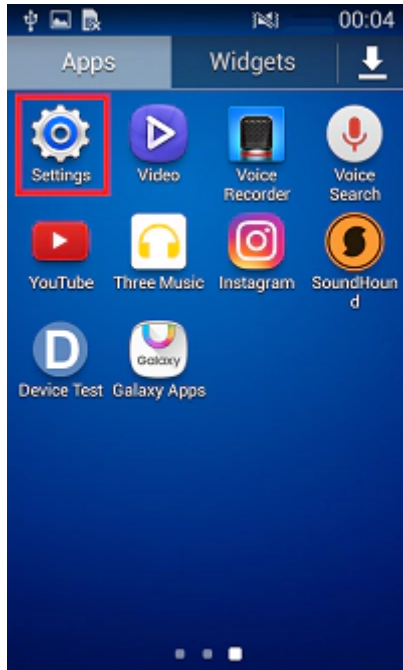## Marshmallow, Lollipop and KitKat operating systems

Jellybean and lower operating systems
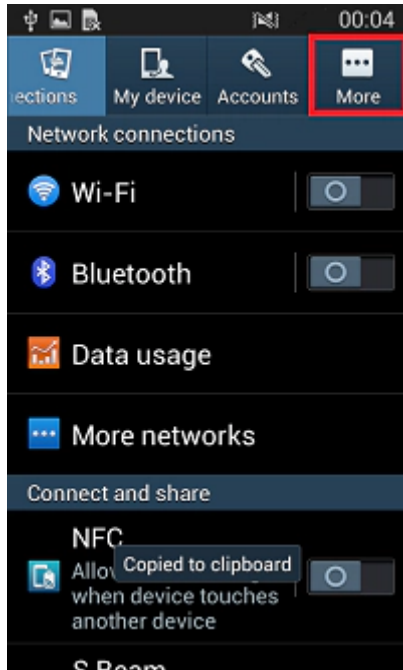
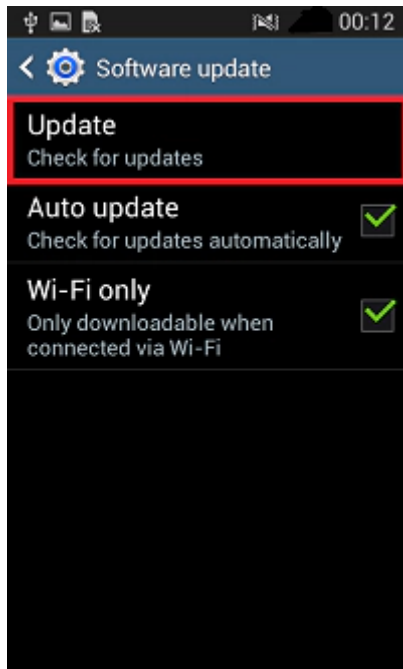1   Tap **Apps**

2   Tap **Settings**

3   Tap **More**

4   Tap **Software update**

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5   Tap **Update**

Please note: to automatically downaload software updates in the future, tap the **Auto update** checkbox

How do I know what version of Android I'm using?

If you're experiencing unusual behaviour on Samsung mobiles, tablets or wearables, you can send us an error report or ask us a questic Samsung Members app.

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This allows us to take a closer look at what is happening. The data is anonymised and only held for the duration of the investigation. Find out more about sending an error report through the Samsung Members app.

Related Questions

How can I check what version of Android I have on my device?

Key changes with Android version 9.0

What are the new features of Android 7.0 Nougat?

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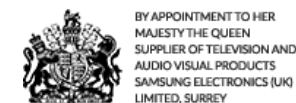
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