Due to the impact of COVID-19, our Customer Support team is operating at a reduced capacity. LEARN MORE

Home / Product Help & Support / Mobile Device

How do I check for Operating System updates on my Samsung Galaxy device?

Samsung Galaxy S10 | How to update the software on your phone



Operating system updates are released periodically for your device. If you are having difficulty with your device, you should always check for updates as a fix for the problem may have been released.

Software updates fall into two general types: operating system updates and security updates. Please note that the type and version of available updates will depend on your model.

Android code names are named after sweets and treats, with major new versions released annually. You'll often see operating system updates referred to by their name rather than the version number, however on your device the Android version you are using will be displayed as a number rather than a name.

Android code name	Version number
Pie	9.0
Oreo	8.0 - 8.1
Nougat	7.0 - 7.1.2
Marshmallow	6.0 - 6.0.1
Lollipop	5.0 - 5.1.1

Android code name	Version number	
Kit Kat	4.4 - 4.4.4 and 4.4W - 4.4W.2	
Jellybean	4.1 - 4.3.1	
Ice Cream Sandwich	4.0 - 4.04	

Checking for updates

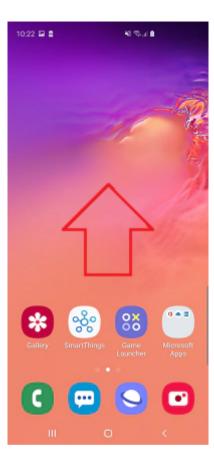
The location of the operating system updates will differ depending on the device you are using and its operating system. Follow the steps that correspond to your current Android version.

Please note: updates may take some time to install and can be large to download. It's recommended to download the update via a Wi-Fi connection to avoid using your mobile data allowance

To make sure that your device is always up-to-date it's reccomended to switch on **Auto update** (Lollipop/KitKat devices) or **Download updates automatically** (Marshmallow devices and above)

Pie and above operating systems

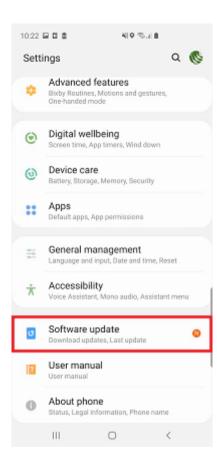
1 Swipe up on the home screen to access your **apps**



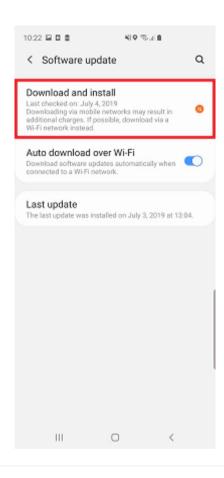
Tap **Settings**



Tap **Software update**



4 Tap **Download and install**



Please note: to automatically download software updates in the future, tap the Auto download over Wi-Fi switch

Nougat and Oreo operating systems

CONTACT US

Marshmallow, Lollipop and KitKat operating systems

Jellybean and lower operating systems

How do I know what version of Android I'm using?

If you're experiencing unusual behaviour on Samsung mobiles, tablets or wearables, you can send us an error report or ask us a question in the Samsung Members app.

This allows us to take a closer look at what is happening. The data is anonymised and only held for the duration of the investigation. Find out more about sending an error report through the <u>Samsung Members app</u>.

Related Questions

How can I check what version of Android I have on my device?

Key changes with Android version 9.0

What are the new features of Android 7.0 Nougat?

Is this content helpful?

YES NO

Not finding what you're looking for? We're here to help.

Online	Call	Need a repair?
There are a number of different ways of contacting us via Live Chat, Email, Twitter, Facebook Messenger and more.	Speak to one of our dedicated team of experts.	Whether your product is in warranty or out of warranty, we're here to help.
LEARN MORE >	LEARN MORE >	BOOK A REPAIR WITH US >
LEAKIN MURE /		FIND A SUPPORT CENTRE >

Back to top

PRODUCT & SERVICE		SHOP	SUPPORT	ABOUT US
Smartphones	Refrigerators	All Recent Offers	Solutions, manuals & downloads	About '
Tablets	Washing Machines	Trade In Deals	Book a repair	Finc CONTACT US
Smartwatches	Home Appliances	Samsung Upgrade Programme	Track my repair	Samsung Experience Stores
Mobile Accessories	Cooking Appliances	Smart Ways to Shop	Warranty information	Investor Relations
TVs	Monitors	Samsung Care+	How to guides	News
Sound Devices	Memory Storage	Track your order	Contact us	Modern Slavery Act Statement

Help & Support FAQs

Careers

Samsung Gender Pay

Copyright® 1995-2020 SAMSUNG All Rights Reserved.

This website is best viewed using Internet Explorer11, Chrome, Safari and newer browsers.



BY APPOINTMENT TO HER MAJESTYTHE QUEEN SUPPLIER OF TELEVISION AND AUDIO VISUAL PRODUCTS SAMSUNG ELECTRONICS (UK) LIMITED, SURREY

UK/ ENGLISH

ACCESSIBILITY HELP TERMS AND CONDITIONS

PRIVACY (ONLINE SHOP) PRIVACY

COOKIES

LEGAL SITEMAP

STAY IN THE LOOP?







